

## **The Berkshire Bank and *YOUR* Financial Security**

The Berkshire Bank takes your financial security seriously. While we all enjoy the value and convenience of today's technology, we have also seen an increase in scams involving Zelle, cryptocurrency, wires, and other third-party payment apps. Here are some tips that can help protect you and your money.

1. A Berkshire Bank employee would never ask you to share a one-time Passcode or username and password with someone on our team.
2. A Berkshire Bank employee will never call you and ask for your personal information such as account numbers, PINs or other secure information.
3. If you are not certain that a caller is a Bank employee please hang up and call your branch directly.
4. The Berkshire Bank will never ask you to transfer money to yourself to cover fraud.
5. It is always important to verify who the recipient is before transferring or sending money.

If you have any questions or feel you might be a victim of fraud please reach out to your local branch manager. Your security is our top priority and we continue to put your interest first.